

# Hi Lighter

Hanover Park

January/February 2003



## New Vehicle Functions as Emergency Command Post

*The incident command vehicle is to be utilized as a mobile command post at the scene of a major incident. The Incident Command Vehicle is used where a major operational response to an emergency or crisis situation is necessary. Some examples of uses would be barricaded suspects, processing major crime scenes, natural disasters, lost persons or special event management.*

## Stepped-Up Traffic Enforcement Underway In Selected Areas of the Village

Traffic accidents change lives in the blink of an eye. At best, there is damage to vehicles. At worst, there are injuries and, occasionally, fatalities. That's why making our community as safe as possible for both vehicles and pedestrians is a top priority.

To help improve overall traffic safety in the Village, the Police Department has identified specific times and locations that analysis has shown to have a high level of crashes or driver behavior -- most often speeding -- that is likely to lead to crashes.

Specific streets have been identified for this enhanced traffic enforcement effort. Residents will see officers utilizing various measures to address speed-related issues, such as:

- marked, semi-marked and unmarked police vehicles
- radar enforcement
- specialized placard signs
- speed measuring devices which will include the Police Department's "Speed Sign" showing passing motorists how fast they are driving.

The goal of this program is to reduce traffic accidents in our community.

Please slow down and drive safely!

## How Would You Rate Police Department Services? We'd Like to Know!

The best way to know if you are providing the kind of service that people expect is to ask the people who are using those services. That's exactly what the Hanover Park Police Department is doing through the survey it is conducting during the month of February.

Residents are invited to fill out the survey online at [www.HanoverParkIllinois.org/survey](http://www.HanoverParkIllinois.org/survey)

Those who do not have ready access to a computer may go to any of the libraries located in the Village to fill out the survey online. Or, if you would rather fill out the survey in writing, paper copies are available at the Village Hall.

Surveys completed online go directly to a web service that then forwards the surveys on to the Village. This method assures the anonymity of all responses -- the online surveys we receive will not include the sender's email address or any other information about the individual completing the survey. This system assures complete privacy for those participating in the survey.

The seven question survey requires only a few minutes to complete. It asks you to rate the feeling of safety in your neighborhood; to rate the personal attributes and performance of Police Department employees you may have had contact with; and to check categories that apply to the type of contact you have had with the Police Department. The final question invites survey participants to make suggestions and/or recommendations regarding the Police Department, its employees, and its services.

The survey may be filled out online or in person from now through February 28.

Questions? Call (630) 372-4400.



## Minute with the Mayor . . .

It doesn't come as news to any of us who live in Hanover Park that the weather can change in an instant. Being prepared is the key to protecting yourself and your family. You'll find important information in my column in the next few issues of the **Hi-Lighter** to help you be prepared for whatever might come our way. Check below for our first timely topic:

### WINTER STORMS AND EXTREME COLD

Heavy snowfall and extreme cold can immobilize an entire region. Even areas that normally experience mild winters can be hit with a major snowstorm or extreme cold. The impacts include flooding, storm surge, closed highways, blocked roads, downed power lines and hypothermia. Protect yourself and your family by planning ahead.

#### WHAT TO DO BEFORE A WINTER STORM THREATENS

##### Know the terms used by weather forecasters:

- **Freezing rain:** Rain that freezes when it hits the ground, creating a coating of ice on roads, walkways, trees and power lines.
- **Sleet:** Rain that turns to ice pellets before reaching the ground. Sleet also causes roads to freeze and become slippery.
- **Winter storm watch:** A winter storm is possible in the area.
- **Winter storm warning:** A winter storm is occurring, or will occur, in the area.
- **Blizzard warning:** Sustained winds of frequent gusts of 35 miles per hour or greater and considerable falling or blowing snow (reducing visibility to less than a quarter mile) are expected to prevail for a period of three hours or longer.
- **Frost/freeze warning:** Below freezing temperatures are expected.

##### Prepare to survive on your own for at least three days.

- Assemble a disaster supply kit. Be sure to include winter-specific items such as rock salt to melt ice on walkways, sand to improve traction, snow shovels and other snow removal equipment.
- Keep a stock of food and drinking water.

##### Prepare for possible isolation in your home.

- Have sufficient heating fuel -- regular fuel sources may be cut off.
- Have emergency heating equipment and fuel (a gas fireplace or a wood burning stove or fireplace) so you can keep at least one room of your residence livable. (Be sure the room is well ventilated). If a thermostat controls your furnace and your electricity is cut off by a storm, you will need emergency heat.
- Kerosene heaters are another emergency heating option. Never burn charcoal indoors.
- Store a good supply of dry, seasoned wood for your fireplace or wood burning stove.
- Keep fire extinguishers on hand, and make sure those in your household know how to use them.

##### Winterize your home to extend the life of your fuel supply.

- Insulate walls and attics.
- Caulk and weather strip doors and windows.
- Insulate storm windows or cover windows with plastic.

Be watching for more timely safety tips in my next column.

Sincerely,

Irv Bock,  
Village President

# Congratulations Deck the Homes Contest Winners!

The "Deck the Homes" contest was combined with the Police Department's "Holiday Lights Tour." On December 18th, 40 Hanover Park residents joined with Hanover Park Police Officers, boarded two trolleys and toured the Village, viewing holiday lights displays and acting as judges for the annual "Deck the Homes" contest. Everyone enjoyed hot cider, cookies and plenty of holiday carols.

Congratulations to the 2002 Deck the Homes Contest winners:

**Single Family Winner** – The Romito Family, 7020 West Avenue

**Multi Family Winner** – The Pitsenbarger Family – 1316-1 Kingsbury Drive

The Romito Family, 7020 West Avenue, single family winner



The Pitsenbarger Family – 1316-1 Kingsbury Drive, Multi-family home winner



The "judges" on the Holiday Lights Tour



## Be a friend to a fire hydrant

If there is a fire hydrant in front of or adjacent to your home, please keep it clear of snow so it will be easier for the Fire Department to locate and use.



## Keep kids away from snow piles at the curb

For safety's sake, children should not be permitted to play on or near the piles of snow near the curb. The snow plow drivers may not be able to see children who are hidden by a snowdrift.

# Clerk's CORNER

The April 1st election ballot will include three Trustee positions for Hanover Park as well as library boards, school boards and park district boards. The last day to register to vote is March 4. Absentee ballots will be available for voters who will be absent from their residence beginning March 10. Polling places will be open from 6:00 a.m. to 7:00 p.m. on April 1.

▲ **Interested in serving as an election judge on April 1?** Contact the Village Clerk's office at 630-372-4220.

▲ **2003 Animal Licenses** are now available for purchase in the Village Clerk's Office. All dogs and cats in the Village must have a license. Licenses are \$5.00 per animal; the fee is waived for senior citizens 65 years of age and over. In order to purchase a new animal license, you must bring in a valid rabies certificate.

▲ **2003 Commuter Parking Lot Permits** can be purchased in the Village Clerk's Office. Permits can be purchased on a monthly basis for \$20 per month. If three or more consecutive months are purchased at the same time, there is a 10% discount.

Questions? Call the Clerk's Office at (630) 372-4220.



## New Locations for Old Favorites

Two restaurants that have called Hanover Park home for more than 10 years have recently relocated within the Village.

**The Great Wok**, previously located at 7300 Barrington Road, relocated to 1222 Lake Street, in the Greenbrook Plaza Shopping Center.

**Subway Sandwiches**, formerly located at Barrington and Irving Park roads where Krispy Kreme now stands, has relocated within the Tradewinds Shopping Center at 1578 Irving Park Road.

The Village of Hanover Park is committed to retaining current businesses as well as attracting new ones. Contact the Community Development Department at (630) 372-4260 if we can provide information or assistance or help you in any other way.



Great Wok



Subway

## 'STAARS' Shine at Village Hall

(\*Students Artists and AuthoRs Program)

**Horizon Elementary School** (right) Beautiful artwork from eleven artists from Horizon Elementary School was on display for viewing in the STAARS Gallery at Village Hall from December 19 to January 15.

**Albert Einstein Elementary School** (left) Albert Einstein Elementary School provided quality artwork from twelve artists. Their creations are on display through February 19.

Be sure to stop by and view the work of Hanover Park's talented young artists.



# Parkway Tree Trimming: What, When & Why

The Village's Forestry Division is responsible for the care of approximately 11,000 parkway trees throughout the Village. It is those beautiful trees that shade our streets, add oases of green to our roadways, and make Hanover Park feel like home.

## Just what is a parkway tree?

A parkway tree or street tree is a tree planted on a Village right-of-way. This is usually the area between the street and sidewalk, in front of or on the side of homes, or a tree planted within 10 feet of a Village street.

## Tree Pruning: How and Why

Pruning or trimming parkway trees is one of the most important tree maintenance practices that our Forestry crews do to protect the public from low hanging branches, or branches with defects that may be in danger of falling.

Pruning also trains a tree to grow healthy within the restrictive parkway environment. Proper systematic pruning will help trees withstand adverse environmental conditions ranging from drought to wind or ice storms.

Our objectives when pruning include safety of the public, health of the tree and long term appearance and growth characteristics compatible with the parkway environment.

When our crews look at a parkway tree that is scheduled to be pruned, they must consider how close it is to other trees, both public and private; which way the tree is influenced in its growth, if branches in the future may grow downward or outward toward the home, driveway or street. They must also determine if the tree has any inner growth that may damage itself by rubbing or interfering with other branches as future growth occurs.

Most of our parkway trees will grow to a mature height of 40 to 75 feet with a crown width of 60 feet. Trimming parkway trees every 4 to 7 years is the proper way to achieve a safe, mature tree.

The goals of our pruning operation include removal of broken, dead, diseased, and crossing or interfering limbs so that decay-producing fungi cannot penetrate the tree. Live limbs will be removed to permit sunlight and air to circulate through the canopy of the tree. Narrow-angled or V-shaped crotches, which are weak, will be removed when feasible. Live lower limbs which are not a part of the upper tree canopy, limbs that have developed faster than others, and multiple leaders will be removed. Trees that are badly misshapened will be pruned to restore their characteristic form. Live low-hanging limbs that are a potential hazard to pedestrians or vehicular traffic will be removed.

While the pruning of parkway trees may at times seem severe, it is necessary for the continued growing success of these trees and is always done in a way that does not harm the tree.

## Village Department, Hotline Phone Directory Free For the Asking

Would you like to have a handy phone directory listing the direct dial phone numbers for all Village departments, police and fire emergency and non-emergency numbers, other direct dial phone numbers, and extension numbers for the many topics available through the Village's hotline information system? Directories are available free of charge in the Village Clerk's office. Just stop by and we'll be glad to give you a copy.

## Brush Pickup To Begin in April

The Village's Spring Brush Pick Up Program will begin again in April. The schedule for April is as follows:

### Area 1: April 7

Streets north of Lake Street and west of Barrington Road

### Area 2: April 14

Streets north of Lake Street and east of Barrington Road

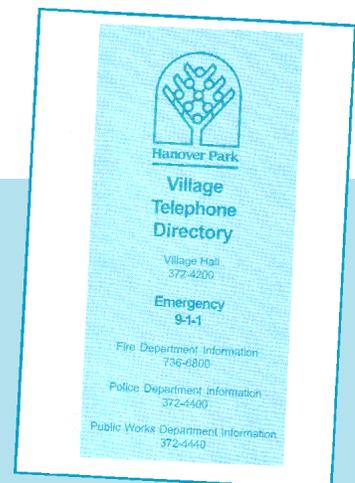
### Area 3: April 21

Streets south of Lake Street and north of Lawrence Avenue

### Area 4: April 28

Streets south of Lawrence Avenue

Watch for the March/April issue of the **Hanover Hi-Lighter** for complete details.



## Are your holiday lights still hanging from the house?

Holiday lights and decorations brighten the season for everyone.

But there is a time and a place for everything, and now is the time to place your holiday decorations in storage in readiness for next year.

If your holiday decorations are still hanging from the rooftop and adorning the front lawn, this is a friendly reminder that Village ordinance specifies that holiday decorations must be taken down within 90 days following the holiday.

Thanks for your cooperation.

## Village Issues \$5 Million in Bonds To Reduce Interest Rate

The Hanover Park Village Board recently approved the issuance of \$5,210,000 of General Obligation Bonds. Similar to refinancing a home, the Village issued lower interest rate general obligation bonds, ranging from 2.00% to 3.50% to refund the outstanding higher interest rate 1996 General Obligation Bonds which ranged from 5.00% to 5.125%.

### Village's Aa3 Bond Rating Reaffirmed

As part of issuing these General Obligation Bonds, a credit rating was obtained from Moody's Investors Service. Moody's Investors Service is a national credit rating agency that examines the credit worthiness of bond issues from cities and villages in the United States as well as foreign countries.

Moody's reaffirmed the Village's present Aa3 credit rating. The Village's credit rating was upgraded from A1 to Aa3 in 2001. The Aa3 credit rating means that only 12% of cities and villages with outstanding general obligation debt in the United States have a higher credit rating than the Village of Hanover Park. In their recent credit review, Moody's cites the Village's well-managed financial operations, moderate direct debt burden, and aggressive retirement of its general obligation bonds.

### What Does This Mean to the Residents of Hanover Park?

A high credit rating on the Village's general obligation bonds issue will result in lower interest costs to repay these bonds. Lower costs will benefit the property taxpayers in the Village of Hanover Park. Higher credit rating means a better credit risk to the buyer of the Village's General Obligation Bonds.

This bond refunding will result in future cost savings, when compared to the bonds being refunded, ranging from \$41,000 to \$45,000 per year or over \$388,000 over the life of the new bond issue. These bonds will be paid in full by December 2011. Since general obligation bonds are paid by property taxes, fewer property tax dollars will now be required to pay for this debt.

Questions? Contact Harry Sakai, Finance Director at (630) 372-4231.

## Village Honored for Budget Presentation

The Government Finance Officers Association of the United States and Canada (GFOA) recently presented the Village of Hanover Park with its Distinguished Budget Presentation Award.

The award represents a significant achievement by the Village. It reflects the commitment of the governing body and staff to meeting the highest principles of governmental budgeting. In order to receive the award, the Village had to satisfy nationally recognized guidelines for effective budget presentation, including (1) a policy document; (2) a financial plan; (3) an operations guide; and (4) a communications device. Budget documents must be rated "proficient" in all four categories to receive the award.

Award recipients have pioneered efforts to improve the quality of budgeting and provide an excellent example for other governments throughout North America.

In addition to the award presented to the Village, the entire Hanover Park Budget Review Team received individual recognition from the GFOA. Congratulations to Budget Review team members Village Manager Marc Hummel, Assistant Village Manager Mark Masciola and Assistant Finance Director Joan Rock.



Mayor Bock with the Budget Review Team: (l to r) Village Manager Marc Hummel, Assistant Finance Director Joan Rock, Finance Director Harry Sakai, and Assistant Village Manager Mark Masciola.

## Six Make the Grade at Fire Department's 'Rookie School'

Six new firefighters -- Matthew Bober, Steven Gonzalez, Jesus Hernandez, John Peterson, John Stallings, and Michael Troiani -- were recently recognized by the Village Board upon their graduation from the "Rookie School" training provided by the Hanover Park Fire Department. Rookie School training for new firefighters is provided by Hanover Park Fire Department fire and emergency medical services instructors over an eight week period.

During this training the Rookies were instructed in:

- Self Contained Breathing Apparatus (SCBA)
- Building Construction
- Department Engine and Tower operations
- Auto Extrication
- Ambulance Operations
- Haz-Mat

On January 4, 2003 the Rookies completed their final practical testing with live fire training and their final check off on Tower operations. The next step of their training will be riding along with the ambulance and engine companies for the next few weeks.

These new firefighters are a welcome addition to the Hanover Park Fire Department!



The most recent Rookie School graduates being recognized at a Village Board meeting.



Assembling hose fittings



Donning a Self Contained Breathing Apparatus (SCBA)



Auto extrication

## Did You Resolve to Learn CPR This Year? Check the Dates and Sign Up Today!

The Hanover Park Fire Department will offer CPR classes on the third Friday of each month in 2003 except for December when there will be no class.

Please note that the classes run from 6:30 p.m. to 10:00 p.m. Dates are as follows:

- January 17
- February 21
- March 21
- April 18
- May 16
- June 20
- July 18
- August 15
- September 19
- October 17
- November 21

There is a minimum of five and a maximum of fifteen participants per class. Those interested must register for a class by calling Karen at the Fire Department, (630) 736-6803 Monday through Friday between 8:00 a.m. and 4:30 p.m.

# WELCOME New Businesses!

**A. K. Hair Studio**  
1810 Army Trail Road

**Lake Street Citgo**  
2370 Lake Street

**Drew Martin Salon & Spa**  
1509 B Irving Park Road

**La Luz Bakery**  
1809 Irving Park Road



Ribbon cutting at La Luz Bakery on January 15



## Spotlight on Business

### Merlin Muffler

If you want to know just about anything about mufflers, brakes, or other types of minor vehicle repairs, ask Arun Patel. He's been in the automotive repair business for 28 years. After spending 13 years in the business in Iowa, Patel moved to the Hanover Park area and purchased the Merlin Muffler center on Irving Park Road in 1990.

"We offer service on mufflers, brakes, suspension, air conditioning, transmission service, oil changes, front end parts replacement, minor automotive repairs, and almost all types of under-car care," Patel said.



Arun Patel (center) and the Merlin Muffler car care team

Patel, who started with three employees in 1990, now has seven full time staff members, most of whom are residents of the Tri-Village area.

In 1997 he moved the business about a quarter mile east to its current location at 1680 Irving Park Road. Patel and his staff work on 6,000 to 7,000 vehicles a year.

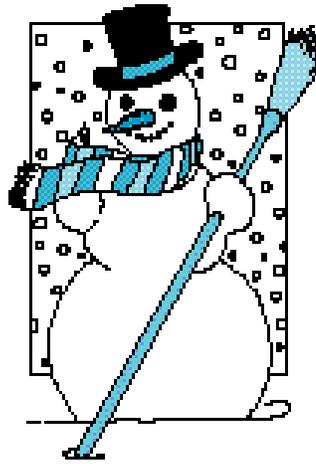
"The Merlin Muffler franchise has a very good reputation," Patel said. "We believe in giving good customer service and building a strong repeat customer base. We have a customer base of nearly 8,000 customers."

Good service, a fair price, and excellent warranties are what keep customers coming back, according to Patel. "Warranties are honored at any Merlin's Mufflers anywhere in the country," Patel said. "Friction wear on brakes are warrantied for life; other components on brakes are warrantied for a full year for both parts and labor. Our mufflers are guaranteed for life."

"Hanover Park is a good community to do business in," Patel said. "It is centrally located and there are a lot of other businesses nearby. It's a nice Village for owning a business."

## Snowy Weather Reminders

January is behind us ... but there are still several weeks of winter in front of us. So take a moment to brush up on these winter weather reminders.



- ❑ **Parking** – Village ordinance prohibits parking on Village streets for 24 hours following a two-inch or more snowfall.
- ❑ **Sidewalks** – Village ordinance requires sidewalks to be cleared of snow within 24 hours of a two-inch or more snowfall. This allows safe access for pedestrians.
- ❑ **Garbage pickup** – Place garbage out two hours before pickup on or close to the driveway to minimize garbage containers becoming snow covered due to the plows.
- ❑ **Snowstorm phone etiquette** – Except in an emergency, avoid calling the Village or Police Department during a snowstorm so that emergency calls can get through.
- ❑ **Reaching the Public Works Department** – Following a snowfall, non-emergency Public Works calls can be made to 372-4440 from 8:00 a.m. to 4:30 p.m.; call 372-4400 after 4:30 p.m.
- ❑ **In an emergency** – dial 9-1-1  
Call for emergency assistance ONLY. We ask your cooperation in not calling the Police or Fire Department with questions during snow storms so that emergency calls will be able to get through.
- ❑ **Other important phone numbers --**  
**Hanover Park Department of Public Works.....372-4440**  
Call with snow plowing problems/information from 8:00 AM-4:30 PM.  
**Hanover Park Police Department Non-emergency.....372-4400**  
Call with snow plowing problems/information after 4:30 PM. & on weekends

## Village Announces Opening for Paid-on-Call Firefighter/EMT

Join the Hanover Park Fire Department and serve a growing residential community. This position controls and extinguishes fires, protects life and property, maintains equipment, and provides emergency medical assistance.

### REQUIREMENTS:

Applicants must be at least 21 years of age at time of exams with a high school diploma or general education degree (GED) or age 20 with 2 years of college course work in Fire Science or related field. Applicants must also possess a valid driver's license, office of the State Fire Marshall Illinois Fire Fighter II certification upon hire date or the ability to obtain within 6 months of hire, Illinois Department of Public Health EMT (Emergency Medical Technician) license upon hire date or the ability to obtain within 12 months of hire, the ability to obtain a non CDL Class B vehicle operator's license within 12 months

of hire, and the ability to obtain Fire Fighter III certification within five years.

### TO APPLY:

Application, signed release forms, and requested documents must be submitted to the Human Resource Department by **6:30 p.m., Tuesday, February 18, 2003.**

Applications and further information may be obtained from [www.HanoverParkIllinois.org](http://www.HanoverParkIllinois.org) or from the Village of Hanover Park, Human Resource Department, 2121 W. Lake Street, Hanover Park, IL 60133; or by calling (630) 372-4250.

The Village of Hanover Park is an Equal Opportunity Employer



**Got a question or concern? Elected officials hope you'll call to talk to them about it**

Village of Hanover Park officials want to make it as easy as possible to talk to them about anything of special interest or concern to you. That's why they offer a special resident call-in program on the fourth Thursday of the month from 7:00-9:00 PM to answer your questions or hear your concerns.

The phone number to call is (630) 372-4205.

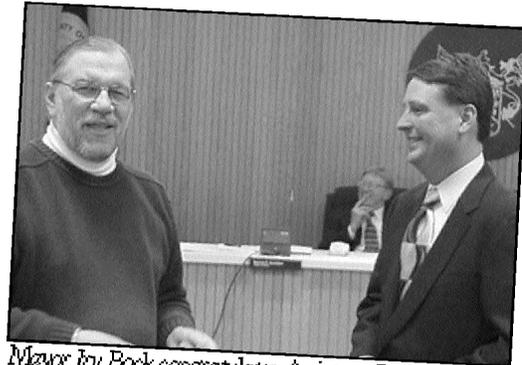
The next call in dates are **February 27** and **March 27.**

We'd love to hear from you!

# Hanover Highlights

## ASSISTANT COMMUNITY DEVELOPMENT DIRECTOR EARNS CERTIFIED PLANNER DESIGNATION

Dave Leslie, Hanover Park's Assistant Director of Community Development, became a Certified Planner through the American Institute of Certified Planners. AICP is the American Planning Association's professional institute providing recognized leadership nationwide in the certification of professional planners, ethics, professional development, planning education, and the standards of planning practice. Certified planners use their skills to find solutions to community problems in ways that will carry the community toward its desired long-term goals. Congratulations Dave on obtaining this prestigious certification.



Mayor Irv Bock congratulates Assistant Community Development Director Dave Leslie.



## SPRING HYDRANT FLUSHING BEGINS IN APRIL

From Monday, April 7 through Friday, April 18, the Village Water Division will be flushing hydrants throughout the Village. Crews will be flushing hydrants between the hours of 6:00 a.m. and 2:00 p.m. Notices will be posted in designated areas prior to flushing to alert residents when crews will be in their neighborhood. A complete hydrant flushing schedule will be available in the next *Hi-Lighter*. The schedule is currently available on cable TV channel 13, the Village's government access channel.

## FOR YOUR CONVENIENCE, COMMUNITY DEVELOPMENT OFFERS EXTENDED HOURS

As a convenience to Hanover Park's residents and businesses, the Community Development Department will maintain extended hours (8:00 a.m. through 7:30 p.m.) the first Thursday of every month beginning November 2, 2002 until April 2003. Regular department hours are 8:00 a.m. through 4:30 p.m. Questions? Call (630) 372-4260.

## LIONS CLUB SANTA A HIT WITH KIDS AT VILLAGE HALL TREE TRIMMING PARTY

The Hanover Park Lions Club and the Village co-sponsored a tree-trimming party on December 8th for local kids. Santa blazed into the Village, arriving on a fire engine. After the Village holiday tree was trimmed and carols sung, the party moved inside for hot chocolate, cookies, and a magic show! This event is held annually at Village Hall on the second Sunday in December.

## JUSTIN PAN VILLAGE'S NEWEST POLICE OFFICER

Justin Pan, who was employed for the last year and a half as a part-time police officer for the Naperville Park District, has been hired as a Hanover Park Police Officer. He began his training at the police academy on January 13. Justin graduated from Western Illinois University with a Bachelor's of Science Degree in Law Enforcement in May 2002. Welcome!



## PLEASE NOTE: MARCH DATES MISSING ON VILLAGE CALENDAR

Due to a printing error, March 30th and 31st were accidentally dropped from the 2003 Village calendar. Please add those dates to your copy. We apologize for the error, and assure you that March will be back to its normal 31 days in the 2004 edition of our calendar!



The Hi-Lighter is published by-monthly by the Village of Hanover Park, 2121 W. Lake Street.

### Important telephone numbers

Village Hall (630) 372-4200  
Police Information (630) 372-4400  
Public Works Department (630) 372-4440  
Fire Department (630) 736-6800

### Village Information Hotline (630) 372-4290

### Code Enforcement Hotline (630) 372-4262

TDD (630) 372-4430  
Village Hall fax (630) 372-4215  
Police Department fax (630) 372-4420  
Public Works Department fax (630) 372-4462

### Police, fire and ambulance 9-1-1

**Village Board meetings** are held the first and third Thursdays of the month at 7:30 PM at the Municipal Complex on Lake Street. The public is encouraged to attend.

### Standing committee meetings:

Call the Village Clerk's office at (630) 372-4220 for dates, times and locations of the following regularly scheduled meetings:

- Development Commission
- Economic Development Committee
- Historical Commission
- Human Relations Committee
- Sister Cities Committee

**Curfew hours** for those under 17 years of age are 11:00 PM Sunday-Thursday, and 12 AM on Friday and Saturday.

**For questions or concerns regarding Village services, call (630) 372-4200**



## Eagle Scout Recognized for Disposal of Flags

Eagle Scout Michael Stralina was recognized at a recent Village Board Meeting (shown in the photo above with his family) for successfully completing his Eagle Scout Project. For his project, Michael collected old, worn American flags and then properly disposed of them. Congratulations to Michael on his achievement.

### Pay your water bill online!

[www.HanoverParkIllinois.org](http://www.HanoverParkIllinois.org)

**Look under "Services/Finance/Direct Pay" MasterCard, American Express and Discover may be used to pay bills online. Visa may only be used when paying in-person at the Village Hall.**



## LOOK Parking Pointers

### Overnight parking

The Village of Hanover Park prohibits overnight parking on any Village street between the hours of 2:00 a.m. and 6:00 a.m., every day of the week unless otherwise posted.

If you need temporary on-street parking due to an emergency or out-of-town guests, call (630) 372-4400 for permission to park on the street for a specified limited time.

### Parking across sidewalks

In order to help assure the safety of those who use the sidewalks, the Village of Hanover Park restricts the time a vehicle may be parked on any sidewalk. Vehicles may only be parked on the sidewalk between the hours of 10:00 p.m. and 7:00 a.m., every day of the week.

## Congratulations, Graduates!



This past Fall, the Hanover Park Police Department hosted its fifth annual Citizens Police Academy. This program serves as a link to constructing a working partnership between the police and the public. Twenty three residents participated in the program. They were exposed to various aspects of police work including organizational setup, operational functions, the officer selection process and hiring requirements, academy training and the Field Training Officer program. Also highlighted were crash investigations, traffic stops, officer safety and occupant control issues. The program also provided an introduction to the Investigative Division including an overview of the investigative process and evidence collection. Participants completed several practical exercises simulating actual traffic stop scenarios, baton techniques, and three crime-scene exercises.

The Gang Tactical Unit and Police Canine Unit provided explanations of their duties along with demonstrations. The class became familiar with the Police Department's Crime Prevention and Community Relations Division. They received an overview of the DARE and GREAT programs, COPS Days Picnics, National Night Out and PACT (Police and Children Together) Camp. A dinner and graduation ceremony was held upon completion of the program. Graduates are now eligible to become members of the Citizen Patrol.

The next class is scheduled for Fall 2003. Applications are now available at the Police Department front desk. For further information, please contact Officer Cindi McCoy at (630) 372-4412.

### Village of Hanover Park

2121 W. Lake Street  
Hanover Park, IL 60133  
(630) 372-4200

#### VILLAGE HALL HOURS:

**Monday, Tuesday, Wednesday, Friday 8:00 AM-4:30 PM**  
**Thursday 8:00 AM-7:30 PM**

#### ELECTED OFFICIALS:

**Irwin A. Bock**, Village President  
**Sheny L. Craig**, Village Clerk

**Rodney S. Craig**, Trustee  
**Wesley E. Ely**, Trustee  
**William J. Manton**, Trustee

**Kaye Lowman**, Editor

**Joseph J. Nicolosi**, Trustee  
**Robert D. Packham**, Trustee  
**Wayne H. Roberts**, Trustee

Visit our website at [www.HanoverParkIllinois.org](http://www.HanoverParkIllinois.org)

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