

New Walgreen's Opens on County Farm Road



Walgreen's opened a new store at the corner of County Farm and Stearns Roads in October. Mayor Irv Bock and Community Development Director John Said joined Store Manager Rick Sexton for a ribbon-cutting ceremony on November 14th.

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Come Trim the Village Tree!

**Sunday, December 9th at
2:00 PM in front of Village Hall.**

Come greet Santa, sing holiday carols, and decorate the Village holiday tree. Residents are encouraged to bring a weatherproof ornament to hang on the tree. Refreshments will be served in the Village Hall Council Chambers, and a magician will entertain children! This event is sponsored by the Hanover Park Lions Club and the Village.

Happy Holidays!

The Village of Hanover Park elected officials and staff wish all of you a happy, healthy holiday season!

Holiday Lights Tour

Wednesday, December 19th at 6:30 PM
starting at the Village Police Department.
Registration form is on Page 3.

Minute with the Mayor

Since September 11, 2001, during this time of turmoil, the Village has taken a positive position to ensure that all Public Safety issues have been reviewed and are up to par regarding any threat identified to us. The Police Chief and Fire Chief, as well as myself, have been in touch constantly and are receiving instructions and training from appropriate personnel both State and Federal on a weekly, if not biweekly basis.



I am confident that we, as a Municipality, will weather the storm. We are doing everything to ensure that our residents are protected. Be secure in the knowledge that we have the training and capabilities to deal with any issues.

On behalf of the Board of Trustees and staff of the Village, I wish all residents a very safe and happy holiday period.

You, as residents of the Village of Hanover Park, need to be vigilant during the holiday time period to ensure that anything out of the ordinary be reported via the 9-1-1 phone number, and appropriate responses will then ensue as a result of that call.

The Board and I look forward to the new challenges that 2002 will bring. I am sure with your assistance we will meet all those challenges as we have done so many times in the past.

Food Pantry Needs Your Support

While the Hanover Park Food Pantry needs support all year, the holidays are a special time of need.

Any nonperishable items (canned or dried foods) are needed. Cash donations are

also welcome and used to buy milk, fresh fruits, and vegetables.

Donations for the Food Pantry can be made in the Hanover Park Police Department.

Clerk's Corner

Holiday Village Hall Hours

The Village Hall will be closed on Monday and Tuesday, December 24th and 25th, and on Tuesday, January 1st for the holidays. The Police and Fire Departments will remain open throughout the holidays.

Toy Drive for Needy Children

Village employees will be working with the Hanover Park Lions Club to provide local needy children in Hanover Park with Christmas gifts.

New, unwrapped gifts (for infants through teens) should be delivered to Village Hall no later than December 11th. If you would like to contribute, please contact Sonya Crawshaw at 837-7799 or Cathy-Ann Romero at 372-4252 for more information.

Holiday Food Drive

The Village will also be working with the Lions Club collecting food for food baskets to be distributed before Christmas. Nonperishable food items and cash donations are welcome. The food baskets will be distributed to needy Hanover Park families. The deadline to drop off food is December 11th. Drop-off boxes are located in Village Hall, right outside the Village Clerk's Office.

Watch your mailbox for the 2002 Village Calendar!

The calendar contains important information, dates, and reminders to help you throughout the year!

The calendar will be delivered to residents during the week of December 10th.

Special Recognition



Hanover Park Resident Recognized

Mayor Bock presented Hanover Park resident Ms. Rochelle Popp with a Certificate of Appreciation at the November 15th Village Board meeting. Ms. Popp graciously created and donated a quilt of the American flag to the Village. The quilt hangs in the front lobby as a patriotic tribute to the September 11th tragedy.

Police Department News

Holiday Lights Tour and Deck the Homes Contest!

Register now for a night of holiday cheer with the Hanover Park Police Department. On December 19th, the Police Department will host a Holiday Lights Tour and take residents around the Village to see the holiday lights. Participants will also have the opportunity to act as judges for the annual "Deck the Homes" holiday decorating contest.

After the tour, refreshments will be served at Village Hall along with plenty of carolling! The tours will take place from 6:30-9:00 PM. This event is FREE, but a donation of a canned good for the Food Pantry is appreciated. The deadline for registration is December 7th!

Holiday Lights Tour Registration

Name: _____ Phone: _____

Address: _____

Number Attending: _____ adults _____ children

(Please clip and mail to the Department of Public Relations & Special Events,
2121 W. Lake St., Hanover Park, IL 60133)

DECK THE HOMES CONTEST REMINDER... Don't forget to start preparing for the "Deck the Homes" contest. Call 372-4280 for more information or to nominate a home! All homes will be judged on December 19th, and awards and prizes will be given at the January 3rd Village Board meeting!

Youth News

Youth Scholarship Deadline Reminders!!

Youth of the Year Scholarship Program

Each year, the "Hanover Park Youth of the Year" honor is bestowed on a high school senior (Class of 2002) and is accompanied by a \$1000 scholarship. Two \$500 scholarships will be awarded to runners-up. The winner of the 2002 Youth of the Year will be announced at the Village Awards Night this upcoming January.

Judging will be done by the Mayor, Village Clerk, and Village Trustees.

Judging will be based on academic merit, community service, or special achievement. The scholarships must be applied to undergraduate studies.

Minority Scholarship Program

The Human Relations Committee will be awarding their annual Minority Scholarships in January. Two \$1000 scholarships will be awarded. The scholarships must be applied to undergraduate studies. Applicants must live in Hanover Park; write a short essay

describing their community involvement and education goals; and submit two letters of recommendation from teachers, coaches, or employers, etc. Letters may not be submitted by family members.

The deadline for both scholarship programs has been extended—applications must be received by Monday, December 10th. For more information or to be sent a scholarship application, please call 372-4280.



From November 15th through December 19th, artwork from Spring Wood Middle School students (right) is displayed in the STAARS gallery.

Stop by Village Hall during regular business hours and check out the creative work of Hanover Park's youth!

STAARS...
Student Artists
and AuthoRS



STAARS*

Shine at Village Hall

Artwork from Greenbrook Elementary School students (left) was displayed in the STAARS Gallery at Village Hall from October 18th through November 14th.

Finance Department

Changes to Water and Sewer Billing Procedures

Several changes have been implemented recently to enable us to serve Village residents more conveniently and effectively. The first set of changes is in billing procedures.

Those of you who are in Routes 2, 4, and 5 whose bill had previously been sent around the middle of the month have now been changed to be billed at the end of the previous month. For example, Routes 2 and 5 have been receiving a bill around the 15th of each odd month (such as January 15th, March 15th, May 15th, July 15th, etc.) Your bill will now come at the end of the even months (such as February, April, June, etc.). This change will become effective at the end of December 2001. Therefore, the bill you would have received around January 15, 2002 will now be sent at the end of December of this year.

Likewise, those of you in Route 4 have been receiving your bills

around the middle of every even month (such as February, April, June, etc.). You will now receive your bill at the end of every odd month (such as January, March, May, etc.). We will adjust your rates for the first bill under this new system, and you will then be on an approximately 60-day cycle thereafter. The changes in timing of bills for Route 4 will be around December 28th and January 30th for Routes 2 and 5.

Residents are encouraged to refer to the 2002 Village Calendar (which will be mailed in the next week) where the water bill due dates are listed on each month according to cycle.

Another set of changes has been made to our deposit requirements and after hours turn-on fees. Water deposits have been raised from \$35.00 to \$50.00. This deposit is designed to recover an average final bill should the resident leave that bill unpaid. This charge has not been adjusted in 18 years and now more

accurately represents the amount of the average final bill. This deposit will automatically be refunded after three years of satisfactory payment history.

Likewise, the fee for turning on water after hours that has been shut off due to nonpayment has been raised from \$35.00 to \$50.00 to cover the increased costs associated with calling back someone from the Public Works Department. These changes became effective in October.

If you have any questions, please contact the water billing division of the Finance Department at 372-4233.

Residents are reminded that water and sewer bills can be paid on-line by visiting the Village's web site at:

www.HanoverParkIllinois.org

Sister Cities Committee... "About Our Sister, City Cape Coast, Ghana"

Hanover Park and Cape Coast, Ghana have enjoyed a special relationship since July, 1991, when they became Sister Cities.

Our Village has the distinction of being the first Illinois municipality outside of Chicago to pursue an official friendship with an African city.

Cape Coast is located along the Gulf of Guinea in the western portion of Africa. Its metropolitan area has a population of approximately 46,435 people, which is comparable to our own population of 38,278 citizens. The town was once the capital of Ghana when it was the British Colony of the Gold Coast.

It is regarded as the education center for the nation; the current United Nations Secretary General Kofi A. Annan was educated in Cape Coast.

Ghana is an agricultural country approximately the size of Illinois. The median income is \$650 annually; in contrast, the state of Illinois has a median income of \$46,435 annually. In recent years Ghana has had the distinction of being one of the few African nations to achieve economic and political stability in a continent plagued with turbulent domestic conditions.

Sister Cities is an international

organization which pairs U.S. and foreign municipalities. Originally known as "People-to-People," it was founded by President Dwight D. Eisenhower. The former WWII commander understood the strength of individual relationships in forging better international cooperation. Appropriately, the Sister Cities' motto is "Bringing Peace to the World One Friendship at a Time."

The Hanover Park Sister Cities Committee meets the second Tuesday of each month at Village Hall. Please call 372-4280 for information. The Sister Cities Committee welcomes all community members!

Community Development News

Development News

The following businesses have recently opened in the Village of Hanover Park:

Dollar City Store (new retail store that is located in existing commercial space)

1442 Irving Park Road (in the Tradewinds Shopping Center)

Walgreen's (new construction of retail store with drive-through)

5500 County Farm Road (at the southwest corner of County Farm and Stearns)

Air Plus Limited (new warehouse/distribution

company located in existing industrial space)

935 Muirfield Drive (Turnberry Lakes Business Park)

This new business occupies approximately 65,000 square feet and brings 30 employees into the Village of Hanover Park.

The Department of Community Development welcomes these businesses to the community! The Department is available to assist any businesses or residents with their building proposals. Department staff can answer your planning, building, and zoning questions. Please call (630) 372-4260 for assistance.

Economic Development Committee

The Economic Development Committee (EDC) has been busy with several projects over the last few months. The 2002 Business Directory was mailed to residents mid-November.

The EDC is also working on the Mayor's Choice Business of the Year program, and the 2002 winner will be announced in January. The EDC would like to thank all of the residents and businesses who submitted nominations for this program!

Spotlight on Local Business....Dee's Hallmark

Dee's Hallmark has been located in Tradewinds Shopping Center for the past 30 years. It has been owned by Mr. Nam Yoo for the last 11 years.

Dee's sells a huge selection of Hallmark products including greeting cards and gift wrap along with a variety of gift items.

Dee's is a perfect stop for holiday shopping! There is a wide selection of Precious Moments figurines, Boyd's Bears, Department 56 merchandise, and of course... Beanie Babies.

According to Mr. Yoo, "Hanover Park has been a great location for me. The customers are terrific!" Mr. Yoo also owns a Hallmark shop in Buffalo Grove.

A variety of custom printed items are also available at Dee's, such



Dee's Hallmark is located in Tradewinds Shopping Center off of Barrington and Irving Park Roads.

as wedding and party invitations.

Mr. Yoo will be extending his hours of operation for the holiday season and will be open until 10 PM, Monday-Friday, until 7 PM on

Saturday, and 6 PM on Sunday. On December 26th, Dee's will open at 8:00 AM, and all holiday merchandise will be discounted 40%! Stop by Dee's and get ready for the holiday season!

Holiday Safety Tips

When decorating for the holidays, please keep in mind the following safety tips:

- Choose a fresh tree. The branches should bend easily and not break. Bounce the trunk on the ground two or three times; only a few needles should fall.
- Cut two inches off of the tree's base. This will help the tree absorb more water.
- Use a stand that holds plenty of water, and put the tree in the stand as soon as possible. Water the tree daily.
- Place the tree away from any wood stove, fireplace, heater, or heat register.
- Make sure the tree is not blocking an exit.
- Put the tree close to an outlet so

as not to require extension cords.

- Use only lights in perfect condition that are approved by Underwriters Laboratories (UL) for safety.
- Always unplug lights before going to bed or leaving the house.

Fireplace Safety Tips

- Have your chimney or wood stove inspected and cleaned annually by a certified chimney specialist.
- Clear the area around the hearth of debris, decorations, and flammable materials.
- Always use a metal mesh screen with fireplaces. Leave glass doors open while burning a fire.
- Install stovepipe thermometers to help monitor flue temperatures.
- Keep air inlets on wood stoves open and never restrict air supply to fireplaces.
- Use fire-resistant materials on walls around wood stoves.
- Never use flammable liquids to start a fire.
- Build small fires that burn completely and produce less smoke.
- Never burn cardboard boxes, trash, or debris in your fireplace or wood stove.
- Never leave a fire in a fireplace unattended. Extinguish the fire before going to bed or leaving the house.

Smoke Detector Pizza Program

On October 26th, the Fire Department teamed up with Rosati's Pizza to promote fire safety. The "Change Your Clock, Change Your Battery" program was designed to remind residents of the importance of having functioning smoke detectors in the home. The fire department randomly followed Rosati's delivery staff to homes throughout the Village. If the residence had a functioning smoke detector, the resident

received their pizza for free. If the residence had no functioning smoke detector, the resident had to pay for their pizza and received a free smoke detector.



Out of the six residences visited, four of the six smoke detectors tested were functioning properly.

The two inoperable smoke detectors were found to be damaged.

All six residents were very appreciative of the program and thought that it was an excellent reminder of the importance of having working smoke detectors in the home.

This program will be repeated again in the spring... watch your *Hi-Lighters* for more information!

Snowy Weather Reminders

Parking

A Village ordinance prohibits parking on Village streets for 24 hours following a two-inch or more snowfall.

Sidewalks

A Village ordinance requires sidewalks to be cleared of snow within 24 hours of a two-inch or more snowfall. This allows safe access for pedestrians.

Garbage Pickup

Place garbage out two hours before pickup on or close to the driveway to minimize garbage containers becoming snow covered due to the plows.

Village Contact

- * Except in an emergency, avoid calling the Village or Police Department during a snow storm so that emergency calls can get through.
- * In emergencies, dial 9-1-1.
- * Following a snowfall, non-emergency calls can be made to 372-4440 from 8:00 AM to 4:30 PM; call 372-4400 after 4:30 PM.

Avoid Frozen Water Pipes

- * When inside plumbing is on an

outside wall, let the faucet drip slightly during very cold nights.

- * If the water meter is located near a broken or cracked window, fix the window immediately.
- * Don't turn the thermostat down drastically when taking a winter vacation.



- * Ask the Village to shut off your water if you're moving and listing the house with a real estate agent.
- * When thawing frozen pipes, leave the faucet on. This allows the ice and water to pass through as the pipe thaws.

Snowplowing

- * Main streets are cleared first, secondary (residential) streets are second, and cul-de-sacs are cleared last.
- * Intersections are salted after snowplowing. In cases of severe icing, intersections and straight sections of road are salted immediately.
- * Snowplow drivers are instructed to avoid stopping and talking to residents.

Children should not be allowed to play on or near the piles of snow near the curb. The snow plow drivers may not be able to see the children hidden by a snowdrift!

Watches, Warnings, and Advisories

Winter Storm Watch

Indicates severe winter weather such as heavy snow or ice is possible within the next day or two. Prepare now!

Winter Storm Warning

Indicates severe winter weather conditions are occurring, imminent, or highly likely. Stay indoors!

Heavy Snow Warning

Snowfall of six inches or more.

Ice Storm Warning

Heavy accumulations of ice will create extremely dangerous travel and damage trees and power lines.

Blizzard Warning

Snow and strong winds will combine to produce blinding snow, near zero visibility, deep drifts, and life threatening wind chill.

Winter Weather Advisory

Indicates winter weather conditions will cause significant inconveniences and may be hazardous...especially to motorists. Use caution.

Snow Advisory

Snowfall of three to five inches.

Wind Chill Advisory

Dangerous wind chills of 35 below zero or colder.

Blowing/Drifting Snow Advisory Poor visibility and hazardous driving conditions.

Public Works Department

Village Constructs New Salt Dome



A new salt dome is the latest addition to the Municipal Complex on Lake Street. The Village awarded a contract to Dome Corporation of North America on June 7th in the amount of \$222,000 for the construction of the dome.

The dome is capable of holding 3,500 tons of salt. During a normal winter, the Village will use approximately 2,000 tons of salt to maintain the 80 miles of streets that run through the community. The dome was completed in September and is ready for salt storage this winter.

Two new Village entryway signs were installed on Schick Road this fall. The signs are located at the Village boundaries and welcome motorists into the community.

These monument-style signs are the second set to be installed this year. The first two were installed on Irving Park Road. Post-style entryway signs have been installed along Lake Street at the Elgin-O'Hare expressway terminus and at Gary Avenue. Watch for more signs on Stearns and Army Trail Roads!

Village Entryway Signs Installed on Schick Road



Engineering Department

The Fiscal Year 2002 Road and Bridge Fund budget includes funding for five new street lights within the Village. Based on requests by the Police Department, residents, and visual inspection, the following locations have been selected for the new lights. These

locations are:

1. East Avenue and Narcissus Avenue
2. West Avenue and Cedar Avenue
3. 7107 Longmeadow Lane (3rd court south of Irving Park Road)
4. Valley View and Cypress Avenue

5. Between 15 and 17 Don Carlos Drive

If you have suggestions regarding locations in need of street lights, please contact the Village Engineering Department at 372-4270.

Municipal Meeting Schedule

Village Board meetings are held the first and third Thursdays of the month, at 7:30 PM at the Municipal Complex on Lake Street. The public is encouraged to attend.

Please call the Village Clerk's Office at 372-4220 for dates, times, and locations of the following regularly-scheduled meetings:

Development Commission
Economic Development Committee
Historical Commission
Human Relations Committee
Sister Cities Committee



The Hi-Lighter is published bimonthly by the Village of Hanover Park, 2121 W. Lake Street.

For questions or concerns regarding Village services, call 372-4200. Village Hall hours are Monday-Wednesday and Friday, 8:00 AM-4:30 PM; Thursday, 8:00 AM-7:30 PM.

Curfew hours for persons under 17 years old are 11 PM Sunday-Thursday, and 12 AM on Friday and Saturday.

Irwin A. Bock, Village President
Sherry L. Craig, Village Clerk
Marc G. Hummel, Village Manager

Trustees:

Rodney S. Craig
Wesley E. Eby
William J. Manton
Joseph J. Nicolosi
Robert D. Packham
Wayne H. Roberts

Village Hall 372-4200

Police Information 372-4400

Public Works Department 372-4440

Fire Department 736-6800

Village Information Hotline 372-4290

TDD 372-4430

Village Hall Fax 372-4215

Police Department Fax 372-4420

Public Works Department Fax 372-4462

Police, fire, ambulance 9-1-1



This newsletter is printed on recycled paper.

Christmas Tree Recycling Program

Christmas trees will be recycled throughout the Village on Saturday, December 29th and Saturday, January 5th. BFI Waste Systems, the Village's residential scavenger, will be recycling the Christmas trees. Place your Christmas tree in the parkway and follow these simple guidelines:

- * **Do not put trees in plastic bags as they will not be recycled.**
- * **Remove all decorations including lights, garland, tinsel, and metal (for example, nails). Be sure to remove the stand.**
- * **Dispose of artificial or natural wreaths in the regular household garbage.**
- * **Do not place artificial trees out for recycling.**

The Village requests your cooperation by setting your tree out only on the two dates previously listed. The regular Village yardwaste collection program is over for the year and will begin again in April. However, if you miss the special collection dates, BFI Waste Systems or your scavenger will collect Christmas trees with regular garbage and refuse collection.

This service is also being provided to the homeowner associations who are not regularly serviced by BFI Waste Systems. If you have questions, call the Village at 372-4210 or BFI Waste Systems at (630) 469-1036 or (847) 429-7370.

Elected Official Call-In Program

Two Village elected officials are available on the fourth Thursday of the month from 7-9 PM to answer your questions or hear your concerns.

The phone number to call is 630-372-4205.

The next call-in dates are December 27th and January 24th.

Pay Your Water Bill Online!

www.HanoverParkIllinois.org

Under Services/Finance/Direct Pay



For your convenience,
the Village now accepts
Mastercard and Visa!



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